



RKC- 16/6/2026-449

## **NOTICE ON ACCOUNT SUSPENSION, CREDIT CONTROL AND MEMBERS' CONDUCT**

Dear Members,

Please be reminded that, in accordance with the Club's Rules and Regulations, a member's account will be suspended if it is **more than 90 days overdue or exceeds the approved credit limit.**

Members are therefore requested to ensure that their accounts remain in good standing by settling outstanding balances promptly and maintaining their accounts within the approved credit limit. Any exemption from these requirements would be contrary to the Club's established policies.

The Management has instructed all staff that **NO SERVICES ARE TO BE PROVIDED TO MEMBERS WHOSE ACCOUNTS ARE MORE THAN 90 DAYS OVERDUE OR HAVE EXCEEDED THEIR APPROVED CREDIT LIMITS.**

Members are also reminded that the **CC1 Account (Credit Card Sales Account)** is strictly for administrative purposes, specifically for Affiliated Club members and guests who settle their bills on the day of the transaction.

For RKC Members, the CC1 Account may only be used for payments made via Credit Card, Online Banking, QR Payment or JomPAY on the day of the transaction, including the current day's bill. As the payment system is synchronized overnight, such payments will only be reflected in members' accounts on the following working day.

The Club is committed to maintaining a respectful and professional environment for both members and staff. Members are expected to treat staff courteously at all times and to conduct themselves in an appropriate manner. Any behaviour that is rude, abusive, or inappropriate, including raising one's voice at staff, may be reported to Management and may result in disciplinary action in accordance with the Club's Rules and Regulations.

The Management appreciates the cooperation and understanding of all members.

**THE MANAGEMENT**